

Amendment to SB 157

1 Amend RSA 420-J:7-e as inserted by section 2 of the bill by replacing it with the following:

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3 420-J:7-e Notice of Consumer Rights. A health carrier shall, at least annually, in a conspicuous  
4 communication as approved by the commissioner which may be included as an insert in an annual  
5 mailing or by electronic communication, notify each covered person of his or her consumer rights  
6 under this chapter, including, but not limited to, appeal rights and the ability to access services out-  
7 of-network in the event covered services are not available in-network. A health carrier shall also  
8 notify covered persons of the right to access out-of-network services when the covered person  
9 contacts the health carrier directly requesting assistance finding clinically appropriate in-network  
10 care. A health carrier shall also provide notification to covered persons of their right to appeal  
11 whenever a covered person contacts the health carrier regarding a denial of coverage or when a  
12 health carrier verbally informs the covered person of the denial of coverage.