

Sen. Bradley, Dist 3
Sen. Feltes, Dist 15
March 28, 2017
2017-1174s
01/05

Floor Amendment to SB 157

1 Amend RSA 420-J:7-e as inserted by section 2 of the bill by replacing it with the following:

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3 420-J:7-e Notice of Consumer Rights. A health carrier shall, at least annually, in a conspicuous
4 communication as approved by the commissioner which may be included as an insert in an annual
5 mailing or by electronic communication, notify each covered person of his or her consumer rights
6 under this chapter, including, but not limited to, appeal rights and the ability to access services out-
7 of-network in the event covered services are not available in-network. A health carrier shall also
8 notify covered persons of the right to access out-of-network services when the covered person
9 contacts the health carrier directly requesting assistance finding clinically appropriate in-network
10 care. A health carrier shall also provide notification to covered persons of their right to appeal
11 whenever a covered person contacts the health carrier and coverage has been denied.