

Office Of Legislative Budget Assistant-Audit Division
POTENTIAL PERFORMANCE AUDIT TOPICS
Joint Legislative Performance Audit and Oversight Committee
November 5, 2015 Meeting

.NOTE: Most topics were developed by LBA Audit Division staff and are in no particular order. They are provided as a reference only for Committee members.

1. DEPARTMENT OF ADMINISTRATIVE SERVICES –Consolidation of Certain Business Processing Functions, Including Accounts Receivable, Accounts Payable, Collections of Fines, Penalties, etc., and Other Finance and Accounting Functions
 - *Chapter 224:85, Laws of 2011 (HB2) authorized the Commissioner of the Department of Administrative Services, with the prior approval of the Fiscal Committee and the Governor and Council, to effectuate the efficient consolidation of certain business processing functions within State government as may be necessary or desirable. According to this statute, the consolidation “shall achieve savings in the fiscal year ending on June 30, 2012 of no less than \$352,000 in total funds and \$88,000 in general funds, and savings in the fiscal year ending on June 30, 2013 of \$1,000,000 in total funds and \$250,000 in general funds. To date, Accounts Payable has been consolidated. This audit would focus on whether or not the program achieved the intended financial and operational results. NOTE: This scope statement is on the agenda for the November 5, 2015 LPAOC meeting.*

2. DEPARTMENT OF RESOURCES AND ECONOMIC DEVELOPMENT - New Hampshire Job Training Fund, WorkReadyNH Program
 - *An LBA performance audit has never been conducted for the WorkReadyNH program. According to its website, the Job Training Fund is a matching grant program designed to enhance worker skills and to help New Hampshire businesses remain competitive. The LBA audit of the Division of Economic Development completed in June 2014 included the Job Training Grant Program funded by the Job Training Fund, but did not include WorkReadyNH. An audit of the program would focus on whether the objectives of the program are being met. NOTE: This scope statement is on the agenda for the November 5, 2015 LPAOC meeting.*

3. DEPARTMENT OF SAFETY – Sex Offender Registry
 - *An LBA performance audit has never been conducted in this area. An audit would focus on the process for the accuracy and timeliness of data contained in the Registry and whether it is meeting its objective of informing the public.*

4. DEPARTMENT OF SAFETY – Homeland Security and Emergency Management
 - *Several LBA performance audits of Department of Safety sub-divisions have been completed, however, there has never been an audit in this area. Emergency Management is responsible for coordinating the State’s*

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response to major disasters including natural disasters such as hurricanes, floods and severe winter storms; human-caused disasters, such as nuclear power plant accidents or chemical spills; as well as planning and training to prepare for terrorist attacks. A performance audit would focus on how effective and effective and efficient Emergency Management has been in meeting its statutory responsibilities.

5. DEPARTMENT OF AGRICULTURE, MARKETS, AND FOOD – Division of Weights and Measures
 - *An LBA performance audit has never been conducted in this area. The Division regulates commodities sold by weight or measure in state commerce and the licensing of registered private service technicians, weighmasters, and commercial devices. A performance audit would focus on the efficiency and effectiveness of the Division in the performance of its regulatory responsibilities to ensure consumers and businesses receive accurate quantities of commodities purchased.*

6. DEPARTMENT OF HEALTH AND HUMAN SERVICES – Choices For Independence
 - *In 2009 Choices For Independence replaced the Home and Community Based Care for Elderly and Chronically Ill (HCBC-ECI) Medicaid Waiver available for nursing home eligible elderly and disabled adults through the Bureau for Elderly and Adult Services. The LBA Audit Division completed a performance audit of the Bureau for Elderly and Adult Services Medicaid Long –Term Care Program in 2009 (http://www.gencourt.state.nh.us/LBA/AuditReports/PerformanceReports/BEAS LTC 2009p_full.pdf). A performance audit would focus on developments in Choices For Independence since 2009.*

7. DEPARTMENT OF CORRECTIONS – Adult Parole Board
 - *An LBA performance audit of the Department of Corrections Prison Expansion was completed in April 1992. The report contained four observations regarding the Adult Parole Board and cited issues related to Parole Board operations and cooperation between the Board and the Department. A performance audit in this area would focus on current practices of the Board and its relationship with the Department.*

8. DEPARTMENT OF ENVIRONMENTAL SERVICES – Air Resources Division
 - *An LBA performance audit has never been conducted in this area. The Division is responsible for achieving and maintaining air quality in New Hampshire that is protective of the State's public health and natural environment. A performance audit would focus on how effective and effective and efficient the Division has been in meeting its statutory responsibilities in one or more of its program areas.*

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9. DEPARTMENT OF ENVIRONMENTAL SERVICES – Waste Management Division

- *An LBA performance audit of the Hazardous Waste Management System was completed in 1989, and an audit of the Fuel Oil Discharge Cleanup Fund was completed in 2009. The Division is responsible for promoting responsible waste management, ensuring wastes/regulated materials are properly handled and disposed, and conducting prompt remediation to restore contaminated sites to productive use while protecting the environment and public health. A performance audit would focus on how effective and effective and efficient the Division has been in meeting its statutory responsibilities in one or more of its program areas.*

10. DEPARTMENT OF CULTURAL RESOURCES

- *An LBA performance audit has never been conducted of the Department which includes the State Council on the Arts, the Film and Television Office, the Division of Historical Resources, the State Library, and the Commission on Native American Affairs. A performance audit would focus on how effective and effective and efficient the Department has been in meeting its statutory responsibilities in one or more of its program areas.*

11. DEPARTMENT OF INFORMATION TECHNOLOGY

- *An LBA performance audit of the Office of Information Technology was completed in July 2008 and focused on whether centralizing the executive branch's information technology resources in the Office of Information Technology had resulted in more efficient, effective, and economical services. A performance audit would focus on how effective and effective and efficient the now-Department of Information Technology has been in meeting its statutory responsibilities in one or more of its service areas.*

12. DEPARTMENT OF TRANSPORTATION – Bridge Maintenance

- *An LBA performance audit has never been conducted in this area. The Bridge Maintenance Bureau is responsible for the maintenance of the state's system of highway bridges, including bridge repair and rehabilitation. A performance audit would focus on how effective and effective and efficient the Bureau has been in meeting its statutory responsibilities.*

13. PUBLIC UTILITIES COMMISSION – Electric Company Restructuring

- *An LBA performance audit of the Public Utilities Commission and its Administratively Attached Agencies was completed in 2012. Electric company restructuring was not included in that performance audit. A performance audit would examine the status of the competitive electric market in the State.*

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BACKGROUND ON CHOICES FOR INDEPENDENCE
AND BALACING INCENTIVE PROGRAM

Choices For Independence – The Medicaid waiver known as Home and Community Based Care for Elderly and Chronically Ill (HCBC-ECI) was renamed Choices For Independence (CFI) in 2009.

- The CFI is a Medicaid Section 1915(c) waiver available to elderly and chronically ill adults who are eligible for nursing home services, but would prefer to receive case management and home health services in their own homes.
- Adults participating in the CFI Program must be age 18 or older and meet financial and clinical eligibility requirements.

At the August 27, 2015 LPAOC meeting Sen. Little questioned whether the CFI Program was within the Bureau for Developmental Services (BDS). At the meeting, Melissa Nemeth BDS attorney, indicated the CFI had been recently brought into the BDS.

The Department of Health and Human Services (DHHS) reports the CFI Program is available to developmentally disabled persons if they meet the financial and clinical eligibility requirements, and if they do not participate in one of the three available DD waivers, which include Developmental Services, In-Home Supports for Children with Developmental Disabilities, and Acquired Brain Disorder Services, all of which are Medicaid 1915(c) waivers.

House Bill 2 (2015) provided a \$1.8 million appropriation (\$900,000 State, \$900,000 federal Medicaid funds) for providers of home health aide services, home nursing services, and home maker services under the CFI Program during State fiscal year 2015.

Balancing Incentive Program – The Balancing incentive Program (BIP) was a one-time federal grant of \$26 million to the New Hampshire DHHS from the Centers for Medicare and Medicaid Services (CMS).

- The grant ran from April 1, 2012 through September 30, 2015.
- The purpose of the grant was to develop greater access to community-based non-institutional long-term services and supports (LTSS).
- The State received an enhanced match rate of 2 percent for LTSS without any additional matching funds required from the State.
- The DHHS used the grant to develop the “No Wrong Door” service entry program, implement a core standardized assessment to identify support needs and improve service planning, and improve case management practices.