

## **LBA Performance Audits 2010-2016**

1. Department of Corrections: Sexual Offender Treatment Program - 2016
2. Department of Transportation: Bridge Maintenance - 2016
3. Department of Safety, Division of Homeland Security and Emergency Management - 2016
4. Department of Administrative: Services Back Office Consolidation - 2016
5. Department Of Resources and Economic Development, Office of Workforce Opportunity WorkReadyNH - 2016
6. Department of Health and Human Services, Bureau of Developmental Services: Unspent Appropriations - 2016
7. Department of Environmental Services: State-Owned Dams - 2015
8. Department of Health and Human Services, Division of Child Support Services - 2015
9. Department of Health and Human Services, Food Protection Section - 2015
10. Board of Pharmacy - 2015
11. Department of Administrative Services: Statewide Recycling Program - 2015
12. Department of Safety: Statewide Radio Interoperability - 2014
13. Department of Transportation: Fleet Management - November 2014
14. Department of Education: Chartered Public School Approval Process - 2014
15. Department of Health and Human Services, Health Facility Licensing Unit - 2014
16. Department of Resources and Economic Development, Division of Economic Development - 2014
17. New Hampshire Veterans' Home: Internal Controls Over The Budget - 2014
18. Community Development Finance Authority - 2014

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19. Department of Corrections: Transitional Housing and Work Release Program - 2013
20. Division of Family Assistance: Electronic Benefits Transfer Cards - 2013
21. Department of Revenue Administration: Collection of Delinquent Taxes - 2013
22. Department of Safety, Division of Motor Vehicles: Customer Service - 2013
23. State Agency Decision-Making Practices: Employees Vs. Contractors - 2013
24. Juvenile Justice Services: Pre-Adjudicated Placements - 2013
25. Department of Corrections: Security Staffing - 2012
26. Department of Corrections: Nonsecurity Staffing - 2012
27. Public Utilities Commission and Its Administratively Attached Agencies - 2012
28. Guardian Ad Litem Board - 2012
29. Department of Safety, Division of State Police Forensic Laboratory - 2011
30. Department of Administrative Services: Employee and Retiree Health Benefit Program - 2011
31. Division Of State Police Field Operations Bureau - 2010
32. New Hampshire Community Mental Health System - 2010

Office Of Legislative Budget Assistant-Audit Division  
POTENTIAL PERFORMANCE AUDIT TOPICS  
Joint Legislative Performance Audit and Oversight Committee  
March 6, 2017 Meeting

**NOTE:** Most topics were developed by LBA Audit Division staff and are in no particular order. They are provided as a reference only for Committee members.

1. DEPARTMENT OF SAFETY – Sex Offender Registry
  - *An LBA performance audit has never been conducted in this area. An audit would focus on the process for the accuracy and timeliness of data contained in the Registry and whether it is meeting its objective of informing the public.*
  
2. DEPARTMENT OF AGRICULTURE, MARKETS, AND FOOD – Division of Weights and Measures
  - *An LBA performance audit has never been conducted in this area. The Division regulates commodities sold by weight or measure in state commerce and the licensing of registered private service technicians, weighmasters, and commercial devices. A performance audit would focus on the efficiency and effectiveness of the Division in the performance of its regulatory responsibilities to ensure consumers and businesses receive accurate quantities of commodities purchased.*
  
3. DEPARTMENT OF CORRECTIONS – Adult Parole Board
  - *An LBA performance audit of the Department of Corrections Prison Expansion was completed in April 1992. The report contained four observations regarding the Adult Parole Board, and cited issues related to Parole Board operations and cooperation between the Board and the Department. A performance audit in this area would focus on current practices of the Board and its relationship with the Department.*
  
4. DEPARTMENT OF ENVIRONMENTAL SERVICES – Waste Management Division
  - *An LBA performance audit of the Hazardous Waste Management System was completed in 1989, and an audit of the Fuel Oil Discharge Cleanup Fund was completed in 2009. The Division is responsible for promoting responsible waste management, ensuring wastes/regulated materials are properly handled and disposed, and conducting prompt remediation to restore contaminated sites to productive use while protecting the environment and public health. A performance audit would focus on how effective and efficient the Division has been in meeting its statutory responsibilities in one or more of its program areas.*

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5. DEPARTMENT OF CULTURAL RESOURCES

- *An LBA performance audit has never been conducted of the Department, which includes the State Council on the Arts, the Film and Television Office, the Division of Historical Resources, the State Library, and the Commission on Native American affairs. A performance audit would focus on how effective and efficient the Department has been in meeting its statutory responsibilities in one or more of its program areas.*

6. PUBLIC UTILITIES COMMISSION – Electric Company Restructuring

- *An LBA performance audit of the Public Utilities Commission and its Administratively Attached Agencies was completed in 2012. Electric company restructuring was not included in that performance audit. A performance audit would examine the status of the competitive electric market in the State.*

**LBA Performance Audits by State Agency  
as of March 6, 2017**

Department/Agency	Year Issued
<b>Adjutant General</b>	
<b>Administrative Services, Department Of</b>	April 2016 (Back Office), May 2015 (Recycling), March 2013 (Emp. Vs. Contractors), June 2011 (Health Benefit Program), March 2009 (Service Contracting), September 2008 (Fleet Mgmt), July 2008 (Succession Planning), September 2006 (Insurance Procurement), November 1993 (Prop. & Casualty Loss), June 1990 (Procure. & Prop. Mgmt Srv.), December 1987 (Deferred Comp. Plan), August 1984 (Fleet Mgmt), June 1984 (Mgmt Review)
<b>Agriculture, Markets, &amp; Food, Department Of</b>	
<b>Banking Department</b>	
<b>Boxing - Wrestling Commission</b>	
<b>Business Finance Authority</b>	
<b>Civil Air Patrol</b>	
<b>Community College System of NH</b>	In progress
<b>Community Development Finance Authority</b>	January 2014
<b>Corrections, Department Of</b>	November 2016 (Sexual Offender Treatment), November 2013 (Trans. Housing), November 2012 (Security Staffing), November 2012 (Nonsecurity Staffing), December 2003 (Div. of Field Srv.), January 2003 (Inmate Healthcare), October 2002 (Sexual Harr. & Misconduct), April 1992 (Prison Expansion)
<b>Cultural Resources, Department Of</b>	
<b>Development Disabilities Council</b>	
<b>Education, Department Of</b>	July 2014 (Charter School), February 2007 (NCLB), December 2004 (Adequate Ed. Grant), September 2001 (Construction & Reno. Programs), August 2001 (Voc. Rehab.), July 1999 (Sp.Ed. Cat.Aid)
<b>Employment Security, Department Of</b>	
<b>Energy &amp; Planning, Office Of</b>	
<b>Environmental Services, Department Of</b>	October 2015 (Dams), December 2009 (Fuel Cleanup), August 2007 (Alter. Terrain & Wetland), March 2002 (Perf.-Based Budgeting), June 1989 (Hazardous Waste Mgmt)
<b>Executive Council</b>	
<b>Fish &amp; Game Commission</b>	January 2008
<b>Governor's Commission on Disability</b>	
<b>Health &amp; Human Services, Department Of</b>	February 2016 (DD Unspent App.), October 2015 (Child Spprt.), July 2015 (Food), June 2014 (Health Facility Licensing), September 2013 (EBT Cards), March 2013 (Juv. Justice Srv.), July 2010 (Mental Health Sys.), July 2009 (Medicaid Long-Term Care), April 2004 (Children Severe Disabilities), April 2003 (Elderly Home & Comm. Care), September 2001 (Foster Care), November 1998 (Juv. Justice), January 1998 (Health Srv. Planning & Rvw Board), May 1997 (Job & Skills Training), December 1995 (Child Support Srv.), December 1995 (DWI Program), March 1993 (Child Settlement), April 1991 (Dev. Srv. System), January 1990 (Mental Health Srv.)
<b>Human Rights Commission</b>	
<b>Information Technology, Department Of</b>	July 2008
<b>Insurance, Department Of</b>	August 2007
<b>Judicial Branch</b>	November 2003 (Branch Administration), January 2000 (Family Division Pilot), January 1989 (Indigent Defense)
<b>Judicial Council</b>	
<b>Justice, Department Of / Attorney General</b>	
<b>Labor, Department Of</b>	November 1995 (Workers' Comp. Eval. Report)
<b>Liquor Commission</b>	April 2009, July 1994
<b>Lottery Commission / Racing &amp; Charitable Gaming</b>	
<b>McAuliffe-Shepard Discovery Center</b>	
<b>Municipal Bond Bank</b>	
<b>Professional Licensure and Certification, Office Of</b>	
* <u>Division Of Health Professions</u>	
-Acupuncture Licensing	
-Alcohol & Drug use Professionals	
-Allied Health Professionals	
-Barbering, Cosmetology, & Esthetics	
-Body Art Practitioners	
-Chiropractic Examiners	
-Dental Examiners	
-Dietitians	
-Electrologists	
-Funeral Directors & Embalmers	
-Hearing Care Providers	
-Massage Therapists	
-Medical Technicians	
-Medicine	April 2008
-Mental Health Practice	November 2004
-Naturopathic Examiners	In progress

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-Nursing	
-Nursing Home Administrators	
-Ophthalmic Dispensers	
-Optometry	
-Pharmacy	May 2015
-Podiatry	
-Prescription Drug Monitoring Program	
-Psychologists	
-Reflexology, Structural Integrators & Asian Bodywork Therapists	
<b>* Division Of Technical Professions</b>	
-Airborne Radon Mitigation Certification	
-Architects	
-Certified Public Accountants	
-Court Reporters	
-Electricians	
-Family Mediators	
-Foresters	
-Guardian Ad Litem	January 2012
-Home Inspectors	
-Installers - Manufactured Housing	
-Land Surveyors	
-Landscape Architects	
-Manufactured Housing	
-Mold Assessment Certification	
-Natural Scientists	
-Professional Engineers	
-Professional Geologists	
-Real Estate Appraisers	
-Real Estate Brokers & Salespersons	In progress
<b>Pease Development Authority</b>	
<b>Police Standards &amp; Training Council</b>	
<b>Public Employees Labor Relations</b>	
<b>Public Utilities Commission</b>	April 2012
<b>Resources &amp; Economic Development, Department Of</b>	April 2016 (WorkReadyNH), June 2014 (Div. Economic Dev.), October 1997 (Econ. Dev.)
<b>Revenue Administration, Department Of</b>	July 2013 (Delinquent Taxes)
<b>Safety, Department Of</b>	August 2016 (HSEM), November 2014 (Radio Interop.), April 2013 (DMV Cust. Serv.), September 2011 (Police Forensic Lab.), October 2010 (Div. State Police Op. Bureau), January 2006 (Enhanced 911), November 2001 (Div. Fire Safety), March 1998 (Marine Patrol), March 1988 (Allocation Hwy Fund Resources)
<b>*Administratively Attached Boards</b>	
-Plumbers Board	December 2009
-Pipe Fitters Board	
-Highway Safety	
<b>Secretary Of State</b>	
<b>*Administratively Attached Boards</b>	
-Auctioneer's Board	
-Board Of Claims	
-Records Management & Archives	
-Securities Regulation	
<b>Tax &amp; Land Appeals, Board Of</b>	
<b>Transportation, Department Of</b>	September 2016 (Bridge Maint.), November 2014 (Fleet Mgmt), April 2001 (Turnpikes)
<b>Treasury, Department Of</b>	
<b>Retirement System</b>	
<b>University System Of New Hampshire</b>	
<b>Veterans Home</b>	February 2014 (Internal Controls over Budget),
<b>Veterans Services</b>	
<b>Statewide</b>	July 1999 (Year 2000 Computing Crisis - Special Report Update), March 1999 (Year 2000 Computing Crisis - Special Report)