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| <b>AGENCY</b>               | <b>014</b>  | <b>Department of Administrative Services</b>         |
| <b>ACTIVITY / DIVISION</b>  | <b>1420</b> | <b>Financial Data Management</b>                     |
| <b>PROJECT-TITLE / NAME</b> |             | <b>NH FIRST migration to Infor Cloud Environment</b> |

DAS recommends moving the statewide Enterprise Resource Planning system (ERP), or NHFIRST, from our current on site (server) environment to a Cloud-based environment upgraded and maintained by our ERP vendor, Infor.

- The Infor Cloud offering is hosted by Amazon Web Services (AWS), highest on Gartner's Magic Quadrant in both vision and execution and far-and-away the largest cloud infrastructure provider.
- The total migration and upgrade will be a three-fiscal year effort, focusing mainly on the redesign and modernization of NHFIRST's financial engine that performs all major financial functions for the state such as payroll, AP, AR, financial reporting and budgeting.
  - For FY22/23, the total implementation costs are \$3.7M plus \$1.4M for annual maintenance and licensing costs. There will be need for an additional capital appropriation of \$500K in FY24 to cover licensing and maintenance.
  - Thereafter, the annual operating costs are projected to remain at \$1.8M until the end of FY26.
- The replacement of our 12 year old financial engine will provide the state with strong financial reporting tools that will equip agencies to develop for themselves customizable financial reporting and dashboards.
- The Cloud includes a secure and redundant disaster recovery (DR) strategy with a DR site that can be accessed from anywhere in contrast to our current local DR architecture that contains vulnerabilities.
- DoIT provides instant, on demand scalability, meaning no waiting for server acquisition and deployment times.
- The Cloud also includes additional software offerings such as an online learning management system that reduces costs of classroom trainings and produces online training and certification programs for state and local government agencies.
- In summary, we recommend this Capital Budget request in order to upgrade the State of NH's Enterprise Resource Planning system to a state of the art environment where the vendor provides regular updates to improve functionality and service for state government.