Bill as Introduced

HB 252 - AS INTRODUCED

2013 SESSION

13-0802 09/10

HOUSE BILL

252

AN ACT

consolidating the property appraisal division and the municipal services division

of the department of revenue administration.

SPONSORS:

Rep. Cooney, Graf 8

COMMITTEE:

Executive Departments and Administration

ANALYSIS

This bill consolidates the property appraisal division and the municipal services division of the department of revenue administration.

This bill is a request of the department of revenue administration.

Explanation:

Matter added to current law appears in bold italics.

Matter removed from current law appears [in brackets and struckthrough.]

Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Thirteen

AN ACT

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consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Be it Enacted by the Senate and House of Representatives in General Court convened:

1 Subdivision Heading. Amend the subdivision heading preceding RSA 21-J:15 to read as 1 2 follows: Municipal [Services] and Property Division 3 2 Divisions Consolidated. Amend RSA 21-J:15 to read as follows: 4 Municipal [Services] and Property Division. There is established within the 5 21-J:15 6 department a municipal and property division [of municipal services], under the supervision of [a classified] an unclassified director of the municipal [services] and property division, who shall 7 be responsible for the following functions: 8 9 I. Providing technical assistance to the political subdivisions of the state. II. Performing general municipal and county audits. 10 III. Assisting the commissioner in his responsibility for setting municipal tax rates. 11 IV. Establishing a standard technical assistance manual for municipalities on finance and 12 budget matters. This manual shall be available for purchase from the division. The manual shall 13 cover statutory requirements, administrative rules adopted by the commissioner, and advice and 14 information for the use of municipalities. The manual shall distinguish between those provisions 15 which municipalities must comply with and those elements which are advisory in nature. 16 V. Assisting and supervising municipalities and appraisers in appraisals and 17 18 valuations as provided in RSA 21-J:10 and RSA 21-J:11. VI. Appraising state-owned forest and recreation land under RSA 227-H and RSA 19 216-A. 20

VIII. Preparing a standard appraisal manual which may be used by assessing officials, and holding meetings throughout the state with such officials to instruct them in appraising property.

and towns and unincorporated places according to the requirements of RSA 21-J:9-a.

VII. Annually determining the total equalized valuation of properties in the cities

- 3 Reference Changed. Amend RSA 21-J:14, IV(a) to read as follows:
- IV. The records and files deemed confidential and privileged under this section shall not include records or files related to the following areas of the department's activities:
- (a) Municipal service and regulatory responsibilities including, but not limited to, responsibilities under RSA [21-J:9, except RSA 21-J:9, I(e) and II, and] 21-J:15-24.

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1	4 Reference Changed. Amend RSA 21-J:13, IX to read as follows:
2	IX. The forms and any other information that shall be furnished to the department to
3	perform the annual equalization as required under RSA 21-J:3, XIII and RSA [21-J:9, I(f)] 21-J:15 .
4	5 Reference Changed. Amend RSA 149-M:22, IV to read as follows:
5 .	IV. The commissioner of revenue administration shall assess the costs on the town over a 20-
6	year period. Each annual assessment shall include the interest on any debt incurred by the state for
7	this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-J:15 and RSA 81.
8	6 Reference Changed. Amend RSA 485-A:22, V-c(d) to read as follows:
9	(d) The commissioner of revenue administration shall assess the costs on the
10	municipality over a 20-year period. Each annual assessment shall include the interest on any debt
11	incurred by the state for this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-
12	J:15 and RSA 81.
13	7 Repeal. RSA 21-J:9, relative to the property appraisal division, is repealed.
14	8 Effective Date. This act shall take effect 60 days after its passage.

HB 252 - AS AMENDED BY THE HOUSE

6Feb2013... 0094h

2013 SESSION

13-0802 09/10

HOUSE BILL

252

AN ACT

consolidating the property appraisal division and the municipal services division

of the department of revenue administration.

SPONSORS:

Rep. Cooney, Graf 8

COMMITTEE:

Executive Departments and Administration

ANALYSIS

This bill consolidates the property appraisal division and the municipal services division of the department of revenue administration.

This bill is a request of the department of revenue administration.

Explanation:

Matter added to current law appears in bold italics.

Matter removed from current law appears [in brackets and struckthrough.]

Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

13-0802 09/10

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Thirteen

AN ACT

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consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Be it Enacted by the Senate and House of Representatives in General Court convened:

1 Subdivision Heading. Amend the subdivision heading preceding RSA 21-J:15 to read as 2 follows:

Municipal [Services] and Property Division

- 2 Divisions Consolidated. Amend RSA 21-J:15 to read as follows:
- 21-J:15 Municipal [Services] and Property Division. There is established within the department a municipal and property division [of municipal services], under the supervision of [a elassified] an unclassified director of the municipal [services] and property division, who shall be responsible for the following functions:
 - I. Providing technical assistance to the political subdivisions of the state.
- II. Performing general municipal and county audits.
 - III. Assisting the commissioner in his responsibility for setting municipal tax rates.
- IV. Establishing a standard technical assistance manual for municipalities on finance and budget matters. This manual shall be available for purchase from the division. The manual shall cover statutory requirements, administrative rules adopted by the commissioner, and advice and information for the use of municipalities. The manual shall distinguish between those provisions which municipalities must comply with and those elements which are advisory in nature.
- V. Assisting and supervising municipalities and appraisers in appraisals and valuations as provided in RSA 21-J:10 and RSA 21-J:11.
- 19 VI. Appraising state-owned forest and recreation land under RSA 227-H and RSA 20 216-A.
 - VII. Annually determining the total equalized valuation of properties in the cities and towns and unincorporated places according to the requirements of RSA 21-J:9-a.
 - VIII. Preparing a standard appraisal manual which may be used by assessing officials, and holding meetings throughout the state with such officials to instruct them in appraising property.
 - 3 Reference Changed. Amend RSA 21-J:14, IV(a) to read as follows:
 - IV. The records and files deemed confidential and privileged under this section shall not include records or files related to the following areas of the department's activities:
 - (a) Municipal service and regulatory responsibilities including, but not limited to,

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responsibilities under RSA [21-J:9, except RSA-21-J:9, I(e) and II, and] 21-J:15-24.

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2 4 Reference Changed. Amend RSA 21-J:13, IX to read as follows: 3 IX. The forms and any other information that shall be furnished to the department to perform the annual equalization as required under RSA 21-J:3, XIII and RSA [21-J:9, I(f)] 21-J:15. 4 5 Reference Changed. Amend RSA 149-M:22, IV to read as follows: 5 IV. The commissioner of revenue administration shall assess the costs on the town over a 20-6 year period. Each annual assessment shall include the interest on any debt incurred by the state for 7 this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-J:15 and RSA 81. 8 6 Reference Changed. Amend RSA 485-A:22, V-c(d) to read as follows: 9 The commissioner of revenue administration shall assess the costs on the 10 municipality over a 20-year period. Each annual assessment shall include the interest on any debt 11 incurred by the state for this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-12 13 J:15 and RSA 81. 7 Repeal. RSA 21-J:9, relative to the property appraisal division, is repealed. 14 8 Position Abolished. Position number 41797, director of municipal services, is abolished. 15

shall

take

effect

Date.

This

act

Effective

60 days

after its passage.

HB 252 FISCAL NOTE

AN ACT

consolidating the property appraisal division and the municipal services division of the department of revenue administration.

FISCAL IMPACT:

The Department of Revenue Administration states this bill, <u>as amended by the House (Amendment #2013-0094h)</u>, will decrease state general fund expenditures by \$91,932 in FY 2014 and by \$96,639 in FY 2015 and each fiscal year thereafter. There will be no fiscal impact on state, county, and local revenues or county and local expenditures.

METHODOLOGY:

The Department of Revenue Administration states this bill consolidates the Property Appraisal Division and the Municipal Services Division of the Department. The Department states the consolidation of these two divisions will abolish position number 41797, director of municipal services. The Department states the abolishment of this position will decrease state expenditures on salary and benefits by \$91,932 in FY 2014 and \$96,639 in FY 2015 and each fiscal year thereafter.

HB 252 - AS AMENDED BY THE SENATE

6Feb2013... 0094h 05/02/13 1376s

2013 SESSION

13-0802 09/10

HOUSE BILL

252

AN ACT

consolidating the property appraisal division and the municipal services division

of the department of revenue administration.

SPONSORS:

Rep. Cooney, Graf 8

COMMITTEE:

Executive Departments and Administration

ANALYSIS

This bill consolidates the property appraisal division and the municipal services division of the department of revenue administration.

This bill is a request of the department of revenue administration.

Explanation:

Matter added to current law appears in bold italics.

Matter removed from current law appears [in brackets and struckthrough.]

Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

6Feb2013... 0094h 05/02/13 1376s

> 13-0802 09/10

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Thirteen

AN ACT

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consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Be it Enacted by the Senate and House of Representatives in General Court convened:

1 Subdivision Heading. Amend the subdivision heading preceding RSA 21-J:15 to read as 2 follows:

Municipal [Services] and Property Division

- 2 Divisions Consolidated. Amend RSA 21-J:15 to read as follows:
- 21-J:15 Municipal [Services] and Property Division. There is established within the department a municipal and property division [of municipal services], under the supervision of [a elassified] an unclassified director of the municipal [services] and property division, who shall be responsible for the following functions:
 - I. Providing technical assistance to the political subdivisions of the state.
- II. Performing general municipal and county audits.
- 11 III. Assisting the commissioner in his responsibility for setting municipal tax rates.
 - IV. Establishing a standard technical assistance manual for municipalities on finance and budget matters. This manual shall be available for purchase from the division. The manual shall cover statutory requirements, administrative rules adopted by the commissioner, and advice and information for the use of municipalities. The manual shall distinguish between those provisions which municipalities must comply with and those elements which are advisory in nature.
 - V. Assisting and supervising municipalities and appraisers in appraisals and valuations as provided in RSA 21-J:10 and RSA 21-J:11.
 - VI. Appraising state-owned forest and recreation land under RSA 227-H and RSA 216-A.
 - VII. Annually determining the total equalized valuation of properties in the cities and towns and unincorporated places according to the requirements of RSA 21-J:9-a.
 - VIII. Preparing a standard appraisal manual which may be used by assessing officials, and holding meetings throughout the state with such officials to instruct them in appraising property.
 - 3 Reference Changed. Amend RSA 21-J:14, IV(a) to read as follows:
- IV. The records and files deemed confidential and privileged under this section shall not include records or files related to the following areas of the department's activities:

HB 252 – AS AMENDED BY THE SENATE

- Page 2 -

- (a) Municipal service and regulatory responsibilities including, but not limited to, responsibilities under RSA [21-J:9, except RSA 21-J:9, I(e) and II, and] 21-J:15-24.
 - 4 Reference Changed. Amend RSA 21-J:13, IX to read as follows:

- IX. The forms and any other information that shall be furnished to the department to perform the annual equalization as required under RSA 21-J:3, XIII and RSA [21-J:9, I(f)] 21-J:15.
 - 5 Reference Changed. Amend RSA 149-M:22, IV to read as follows:
- IV. The commissioner of revenue administration shall assess the costs on the town over a 20-year period. Each annual assessment shall include the interest on any debt incurred by the state for this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-J:15 and RSA 81.
 - 6 Reference Changed. Amend RSA 485-A:22, V-c(d) to read as follows:
- (d) The commissioner of revenue administration shall assess the costs on the municipality over a 20-year period. Each annual assessment shall include the interest on any debt incurred by the state for this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-J:15 and RSA 81.
 - 7 Repeal. RSA 21-J:9, relative to the property appraisal division, is repealed.
- 8 Position Abolished. Position number 41797, director of municipal services, is abolished.
 - 9 Directors; Compensation. Amend RSA 21-J:2, II and III to read as follows:
 - II. The commissioner shall nominate a director, division of audits, [and] a director, division of [document processing] collections, and a director, municipal and property division, for appointment by the governor, with the consent of the council. These division directors shall serve at the pleasure of the commissioner. The directors of the divisions shall be qualified by reason of professional competence, education, and experience.
 - III. The salaries of the commissioner and the director, division of audits, [and] the director, division of [document processing] collections, and the director, municipal and property division, shall be as specified in RSA 94:1-a.
 - 10 Department of Revenue Administration; Director of Municipal and Property Division; Position Established.
 - I. There is established within the department of revenue administration the unclassified position of director of the municipal and property division. The salary for the position shall be as set forth in RSA 94:1-a.
 - II. The salary of the director of the municipal and property division shall be determined after assessment and review of the appropriate temporary letter grade allocation in RSA 94:1-a, I(b) for the position which shall be conducted pursuant to RSA 94:1-d and RSA 14:14-c. Upon completion of this action and appointment of the director of the municipal and property division, position 14455 shall be abolished to allow for the transition of this classified position with its available appropriations into the unclassified position of director of the municipal and property division. Funding shall be transferred into a new expenditure class 011, within accounting unit 01-84-84-841010-5413. The incumbent in the abolished classified position shall be offered the opportunity to

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- Page 3 -

- seek the commissioner's nomination for the unclassified position of director of the municipal and property division.
 - 11 Assistant Directors. Amend RSA 21-J:5, IV to read as follows:
 - IV. When provided by law, the commissioner shall appoint an assistant director for each division. Assistant division directors shall be [elassified] unclassified employees, except for the assistant director of [audits] the municipal and property division, who shall be [an unclassified] a classified employee.
 - 12 Central Tax Services Unit. Amend RSA 21-J:6-c to read as follows:
 - 21-J:6-c Central Tax Services Unit. There is hereby established within the department of revenue administration a central tax services unit, [under the supervision of an unclassified taxpayer advocate who] which shall be responsible for [the following functions, in accordance with applicable laws:
 - 4.] providing general assistance to the public for all taxes administered by the department.
- 14 [H. Taxpayer advocacy.]

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- 13 Contingency. Sections 1-8 of this act shall take effect upon the date when the abolition of position 14455, the transfer of funding and appropriations to the unclassified position established in section 10 of this act, and the initial appointment of the director of the municipal and property division have occurred, as certified by the commissioner of the department of revenue administration to the director of legislative services and the secretary of state.
- 20 14 Effective Date.
- 21 I. Sections 1-8 of this act shall take effect as provided in section 13 of this act.
- 22 II. The remainder of this act shall take effect upon its passage.

HB 252 FISCAL NOTE

AN ACT

consolidating the property appraisal division and the municipal services division of the department of revenue administration.

FISCAL IMPACT:

The Department of Revenue Administrations states this bill, <u>as amended by the Senate</u> (Amendment #2013-1376s), will decrease state general fund expenditures by \$87,790 in FY 2014, and \$92,497 in FY 2015 and each fiscal year thereafter. There will be no fiscal impact on county and local expenditures, or state, county, and local revenue.

METHODOLOGY:

The Department of Revenue Administration states this bill consolidates the Property Appraisal and the Municipal Services Divisions of the Department. The proposed consolidation allows the Department to abolish the classified Director of Municipal Services position and reclassify the existing Director of Property Appraisal Division position to create an unclassified Director of the Division of Municipal and Property. The Department states the net impact of these actions is a decrease in state expenditures on salary and benefits by \$87,790 in FY 2014 and \$92,497 in FY 2015 as shown in the table below.

Position	FY 2014	FY 2015
Director, Municipal Services Division (Abolish)	(\$91,932)	(\$96,639)
Director, Property Appraisal Division (Reclassify)	(95,565)	(95,565)
Director, Municipal and Property Division	99,707	99,707
Decrease in State General Funds	(\$87,790)	(\$92,497)
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CHAPTER 247 HB 252 – FINAL VERSION

6Feb2013... 0094h 05/02/13 1376s 26June2013... 2072CofC 26June2013... 2196EBA

2013 SESSION

13-0802 09/10

HOUSE BILL

252

AN ACT

consolidating the property appraisal division and the municipal services division

of the department of revenue administration.

SPONSORS:

Rep. Cooney, Graf 8

COMMITTEE:

Executive Departments and Administration

AMENDED ANALYSIS

This bill consolidates the property appraisal division and the municipal services division of the department of revenue administration, and establishes the position of director of the division of document processing in the department of revenue administration.

This bill is a request of the department of revenue administration.

Explanation:

Matter added to current law appears in bold italics.

Matter removed from current law appears [in brackets and struckthrough.]

Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

CHAPTER 247 HB 252 – FINAL VERSION

6Feb2013... 0094h 05/02/13 1376s 26June2013... 2072CofC 26June2013... 2196EBA

> 13-0802 09/10

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Thirteen

AN ACT

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consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Be it Enacted by the Senate and House of Representatives in General Court convened:

247:1 Subdivision Heading. Amend the subdivision heading preceding RSA 21-J:15 to read as
 follows:
 Municipal [Services] and Property Division
 247:2 Divisions Consolidated. Amend RSA 21-J:15 to read as follows:

21-J:15 Municipal [Services] and Property Division. There is established within the department a municipal and property division [of municipal services], under the supervision of [a classified] an unclassified director of the municipal [services] and property division, who shall be responsible for the following functions:

- I. Providing technical assistance to the political subdivisions of the state.
- II. Performing general municipal and county audits.
 - III. Assisting the commissioner in his responsibility for setting municipal tax rates.
 - IV. Establishing a standard technical assistance manual for municipalities on finance and budget matters. This manual shall be available for purchase from the division. The manual shall cover statutory requirements, administrative rules adopted by the commissioner, and advice and information for the use of municipalities. The manual shall distinguish between those provisions which municipalities must comply with and those elements which are advisory in nature.
 - V. Assisting and supervising municipalities and appraisers in appraisals and valuations as provided in RSA 21-J:10 and RSA 21-J:11.
- 19 VI. Appraising state-owned forest and recreation land under RSA 227-H and 20 RSA 216-A.
- VII. Annually determining the total equalized valuation of properties in the cities and towns and unincorporated places according to the requirements of RSA 21-J:9-a.
 - VIII. Preparing a standard appraisal manual which may be used by assessing officials, and holding meetings throughout the state with such officials to instruct them in appraising property.
 - 247:3 Reference Changed. Amend RSA 21-J:14, IV(a) to read as follows:

CHAPTER 247 HB 252 - FINAL VERSION - Page 2 -

1	(a) Municipal service and regulatory responsibilities including, but not limited to,
2	responsibilities under RSA [21-J:9, except RSA 21-J:9, I(e) and II, and] 21-J:15-24.
3	247:4 Reference Changed. Amend RSA 21-J:13, IX to read as follows:
4	IX. The forms and any other information that shall be furnished to the department to
- 5	perform the annual equalization as required under RSA 21-J:3, XIII and RSA [21-J:9, I(f)] 21-J:15 .
6	247:5 Reference Changed. Amend RSA 149-M:22, IV to read as follows:
7	IV. The commissioner of revenue administration shall assess the costs on the town over a 20-
8	year period. Each annual assessment shall include the interest on any debt incurred by the state for
9	this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-J:15 and RSA 81.
10	247:6 Reference Changed. Amend RSA 485-A:22, V-c(d) to read as follows:
11.	(d) The commissioner of revenue administration shall assess the costs on the
12	municipality over a 20-year period. Each annual assessment shall include the interest on any debt
1,3	incurred by the state for this purpose. The assessment shall be made as provided in RSA [21-J:9] 21-
. 14	J:15 and RSA 81.
15	247:7 Repeal. RSA 21-J:9, relative to the property appraisal division, is repealed.
16	247:8 Position Abolished. Position number 41797, director of municipal services, is abolished.
17	247:9 Directors; Compensation. Amend RSA 21-J:2, II and III to read as follows:
18	II. The commissioner shall nominate a director, division of audits, [and] a director, division
19	of document processing, a director, division of collections, and a director, division of
20	municipal and property, for appointment by the governor, with the consent of the council. These
21	division directors shall serve at the pleasure of the commissioner. The directors of the divisions shall
22	be qualified by reason of professional competence, education, and experience.
23	III. The salaries of the commissioner and the director, division of audits, [and] the director,
24	division of document processing, the director, division of collections, and the director, division
25	of municipal and property, shall be as specified in RSA 94:1-a.
26	247:10 Department of Revenue Administration; Director of Municipal and Property Division;
27	Position Established.
28	I. There is established within the department of revenue administration the unclassified
29	position of director of the municipal and property division. The salary for the position shall be as set
30 °	forth in RSA 94:1-a.
31	II. The salary of the director of the municipal and property division shall be determined
32	after assessment and review of the appropriate temporary letter grade allocation in RSA 94:1-a, I(b)
33	for the position which shall be conducted pursuant to RSA 94:1-d and RSA 14:14-c. Upon completion
34	of this action and appointment of the director of the municipal and property division, position 14455
35	shall be abolished to allow for the transition of this classified position with its available
36	appropriations into the unclassified position of director of the municipal and property division.

CHAPTER 247 HB 252 – FINAL VERSION - Page 3 –

- 1 Funding shall be transferred into a new expenditure class 011, within accounting unit 01-84-84-
- 2 841010-5413. The incumbent in the abolished classified position shall be offered the opportunity to
- 3 seek the commissioner's nomination for the unclassified position of director of the municipal and
- 4 property division.
- 5 247:11 Compensation of Certain State Officers; Director of Document Processing. Amend RSA
- 6. 94:1-a, I(b) by inserting the following:
 - FF Department of revenue administration director of document processing
- 8 247:12 Department of Revenue Administration; Document Processing Division. Amend RSA 21-9 J:12 to read as follows:
- 21-J:12 Document Processing Division. There is established within the department the division of document processing, under the supervision of an unclassified director of document
- 12 processing who shall be responsible for processing all tax returns and payments filed with the
- 13 department.

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- 14 247:13 Director of the Division of Document Processing; Position Established.
 - I. There is established within the department of revenue administration the unclassified position of director of the division of document processing. The salary for the position shall be as set forth in RSA 94:1-a.
 - II. Funding for the salary and benefits of the director of the division of document processing shall be from within the department of revenue administration's existing appropriations for the fiscal years ending June 30, 2014 and June 30, 2015. The department may establish a new expenditure class 014, within accounting unit 01-84-84-840510-1501, and may transfer salary and benefit appropriations from other accounting units in the department to fund this position.
 - 247:14 Central Tax Services Unit. Amend RSA 21-J:6-c to read as follows:
 - 21-J:6-c Central Tax Services Unit. There is hereby established within the department of revenue administration a central tax services unit, [under the supervision of an unclassified taxpayer advocate who] which shall be responsible for [the following functions, in accordance with applicable laws:
 - L] providing general assistance to the public for all taxes administered by the department.
- 29 [H. Taxpayer advocacy.]
 - 247:15 Contingency. Sections 1-8 of this act shall take effect upon the date when the abolition of position 14455, the transfer of funding and appropriations to the unclassified position established in section 10 of this act, and the initial appointment of the director of the municipal and property division have occurred, as certified by the commissioner of the department of revenue administration to the director of legislative services and the secretary of state.
- 35 247:16 Effective Date.
 - I. Sections 1-8 of this act shall take effect as provided in section 15 of this act.

CHAPTER 247 HB 252 – FINAL VERSION - Page 4 –

1	II. The r	emainder of this act shall take effect upon its passage.
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3	Approved: July 2	24, 2013
4	•	
5	Effective Date:	I. Sections 1-8 shall take effect as provided in section 15.
6		II. Remainder shall take effect July 24, 2013.

Amendments

Rep. Cooney, Graf. 8 Sen. Carson, Dist. 14 April 1, 2013 2013-1187h 09/10

Amendment to HB 252

Amend the bill by replacing all after section 8 with the following:

- 9 Directors; Compensation. Amend RSA 21-J:2, II and III to read as follows:
- II. The commissioner shall nominate a director, division of audits, [and] a director, division of [document processing] collections, and a director, municipal and property division, for appointment by the governor, with the consent of the council. These division directors shall serve at the pleasure of the commissioner. The directors of the divisions shall be qualified by reason of professional competence, education, and experience.
- III. The salaries of the commissioner and the director, division of audits, [and] the director, division of [decument processing] collections, and the director, municipal and property division, shall be as specified in RSA 94:1-a.
- 10 Department of Revenue Administration; Director of Municipal and Property Division; Position Established.
 - I. There is established within the department of revenue administration the unclassified position of director of the municipal and property division. The salary for the position shall be as set forth in RSA 94:1-a.
 - II. The salary of the director of the municipal and property division shall be determined after assessment and review of the appropriate temporary letter grade allocation in RSA 94:1-a, I(b) for the position which shall be conducted pursuant to RSA 94:1-d and RSA 14:14-c. Upon completion of this action and appointment of the director of the municipal and property division, position 14455 shall be abolished to allow for the transition of this classified position with its available appropriations into the unclassified position of director of the municipal and property division. Funding shall be transferred into a new expenditure class 011, within accounting unit 01-84-84-841010-5413. The incumbent in the abolished classified position shall be offered the opportunity to seek the commissioner's nomination for the unclassified position of director of the municipal and property division.
 - 11 Assistant Directors. Amend RSA 21-J:5, IV to read as follows:
 - IV. When provided by law, the commissioner shall appoint an assistant director for each division. Assistant division directors shall be [classified] unclassified employees, except for the assistant director of [audits] the municipal and property division, who shall be [an-unclassified] a classified employee.

Amendment to HB 252 - Page 2 -

1 12 Central Tax Services Unit. Amend RSA 21-J:6-c to read as follows: 2 21-J:6-c Central Tax Services Unit. There is hereby established within the department of 3 revenue administration a central tax services unit, [under-the supervision of an unclassified 4 taxpayer-advocate who] which shall be responsible for [the following functions, in accordance with 5 applicable laws: 6 4.] providing general assistance to the public for all taxes administered by the department. 7 [H. Taxpayer advocacy.] 8 13 Contingency. Sections 1-8 of this act shall take effect upon the date when the abolition of 9 position 14455, the transfer of funding and appropriations to the unclassified position established in 10 section 10 of this act, and the initial appointment of the director of the municipal and property 11 division have occurred, as certified by the commissioner of the department of revenue administration to the director of legislative services and the secretary of state. 12 13 14 Effective Date. 14 I. Sections 1-8 of this act shall take effect as provided in section 13 of this act. 15 II. The remainder of this act shall take effect upon its passage.



Senate Executive Departments and Administration April 24, 2013 2013-1376s 09/01

Amendment to HB 252

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Amend the bil	ll hw renlacing	· all after	saction 8	with	the following.
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- 9 Directors; Compensation. Amend RSA 21-J:2, II and III to read as follows:
- II. The commissioner shall nominate a director, division of audits, [and] a director, division of [decument processing] collections, and a director, municipal and property division, for appointment by the governor, with the consent of the council. These division directors shall serve at the pleasure of the commissioner. The directors of the divisions shall be qualified by reason of professional competence, education, and experience.
- III. The salaries of the commissioner and the director, division of audits, [and] the director, division of [document processing] collections, and the director, municipal and property division, shall be as specified in RSA 94:1-a.
- 10 Department of Revenue Administration; Director of Municipal and Property Division; Position Established.
- I. There is established within the department of revenue administration the unclassified position of director of the municipal and property division. The salary for the position shall be as set forth in RSA 94:1-a.
- II. The salary of the director of the municipal and property division shall be determined after assessment and review of the appropriate temporary letter grade allocation in RSA 94:1-a, I(b) for the position which shall be conducted pursuant to RSA 94:1-d and RSA 14:14-c. Upon completion of this action and appointment of the director of the municipal and property division, position 14455 shall be abolished to allow for the transition of this classified position with its available appropriations into the unclassified position of director of the municipal and property division. Funding shall be transferred into a new expenditure class 011, within accounting unit 01-84-84-841010-5413. The incumbent in the abolished classified position shall be offered the opportunity to seek the commissioner's nomination for the unclassified position of director of the municipal and property division.
 - 11 Assistant Directors. Amend RSA 21-J:5, IV to read as follows:
- IV. When provided by law, the commissioner shall appoint an assistant director for each division. Assistant division directors shall be [classified] unclassified employees, except for the assistant director of [audits] the municipal and property division, who shall be [an unclassified] a classified employee.
 - 12 Central Tax Services Unit. Amend RSA 21-J:6-c to read as follows:



Amendment to HB 252 - Page 2 -

- 21-J:6-c Central Tax Services Unit. There is hereby established within the department of revenue administration a central tax services unit, [under the supervision of an unclassified taxpayer advocate who] which shall be responsible for [the following functions, in accordance with applicable laws:
 - 4.] providing general assistance to the public for all taxes administered by the department.
- 6 [H. Taxpayer advocacy.]
 - 13 Contingency. Sections 1-8 of this act shall take effect upon the date when the abolition of position 14455, the transfer of funding and appropriations to the unclassified position established in section 10 of this act, and the initial appointment of the director of the municipal and property division have occurred, as certified by the commissioner of the department of revenue administration to the director of legislative services and the secretary of state.
- 12 14 Effective Date.

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- I. Sections 1-8 of this act shall take effect as provided in section 13 of this act.
- II. The remainder of this act shall take effect upon its passage.

Committee Minutes

Printed: 04/10/2013 at 4:24 pm

SENATE CALENDAR NOTICE EXECUTIVE DEPARTMENTS AND ADMINISTRATION

Senator Senator Senator	Sharon Cars Sam Cataldo John Reagar Donna Souc David Watte		For Use by Senate Clerk's Office ONLY Bill Status Docket Calendar Proof: Calendar Bill Status Date: April 10, 2013		
		HEARING	S		
	,	Wednesday	4/17/20	13	
EXECUT	VE DEPARTM	ENTS AND ADMINISTRATION	SH 1	00	9:00 AM
(Name of	Committee)		(Place	.)	(Time)
	:	EXECUTIVE SESSION	MAY FOL	LOW	
9:00 AM	HB316-FN	relative to regulating alkaline hyd	lrolysis for the d	isposal of human	remains.
9:20 AM	HB252-FN	consolidating the property apprais department of revenue administra		the municipal se	rvices division of the
Sponsors HB316-F Rep. Steve	'N Vaillancourt		Rep. Joel Winters		

Rep. Mary Cooney

SENATE EXECUTIVE DEPARTMENTS AND ADMINISTRATION COMMITTEE

Deb Chroniak, Legislative Aide

HB 252-FN, consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Hearing Date:

April 17, 2013

Time Opened:

9:40 a.m.

Time Closed:

9:56 a.m.

Members of the Committee Present: Senators Carson, Cataldo, Reagan, Soucy and Watters

Members of the Committee Absent: No one

Bill Analysis: This bill consolidates the property appraisal division and the municipal services division of the department of revenue administration.

This bill is a request of the department of revenue administration.

Sponsors: Rep. Cooney, Graf 8

Who supports the bill: Representative Lucy Weber, Chair, House ED & A Committee; Stephan W. Hamilton, Director, NH Department of Revenue Administration; Attorney Melinda Cyr, Tax Policy Analyst, NH Department of Revenue Administration.

Who opposes the bill: No one

Summary of testimony presented in support:

Rep. Lucy Weber opened on behalf of the prime sponsor.

The consolidation of these two departments is significantly completed.

- Benefits are they are doing more work with fewer people by cross-training, so they can shift people back and forth from each division.

Creates flexibility, is more efficient, and saves money.

The amendment by the House (line 15, page 2), abolishes the position of the Director of Municipal Services.

Senator Cataldo stated that in the amendment he sees the creation of three more director positions. Have they removed one director and created three positions?

Rep. Lucy Weber did not have a copy of the proposed amendment brought in by Rep. Cooney (amendment #2013-1187h) so she could not speak to this question.

Stephan W. Hamilton, Acting Commissioner, Department of Revenue Administration (testimony provided)

Missy Fulton, Assistant Commissioner, Department of Revenue, and currently the Acting Commissioner

- Assistant Commissioner Fulton discussed the newly evolved, more efficient, Department of Revenue Administration with the proposed merger of two Divisions within their Department: the Property Appraisal and Municipal Services Division.
- With a 30% budget cut (over the past three years), and 50% loss of employees they strategically developed business intelligent systems, better phone systems, more strategically placed processing systems, and more senior leadership people bringing forth a more efficient operation.
- HB 252-FN represents the next stepping stone in the evolution of this change finalizing the process in providing for the multi-functioning Municipal and Property Division.
- They reinvigorated two different divisions, fully cross-trained.
- Provide technical guidance, technical assistant to municipalities, mapping system for the 235 municipalities to work within, where they can look at their properties to assess and evaluate.
- Passed out several documents showing efficiencies within the cross-training system.
- Streamlined leadership capabilities.
- Capability of setting tax rates electronically.
- Currently, the Director of the Property Appraisal Division is the only Director who serves in a classified position. HB 252 amendment was to realign all senior leadership positions to serve in an unclassified status, as opposed to classified, and at the pleasure of the commissioner. This does not create new positions. Already there is an existing director of the Audit Division, and a director of the Collections Division.
- Has not seen the proposed amendment by Rep. Cooney.
- Realigned positions from classified Director of Property Appraisal to become the unclassified Director of Municipal and Property Divisions.

Senator Watters said that other legislation regarding unclassified positions goes before the Governor and Council. Mr. Hamilton stated that was correct.

Steve Hamilton, Director, Property Appraisal Division (Acting Director of Municipal Services Division)

- They eliminated two senior management positions; there were four directors between the two divisions; a director and assistant director for each division.
- When going through their functional alignment they are now down to two, a director and an assistant director of the combined group.

- Mr. Hamilton stated that he had taken over the Property Appraisal Division five years ago and realized the Division could be more efficient and lean. Careful decisions were made as to when and when not to seek to fill empty positions.
- Low and moderate program cost \$260,000 to administer on an annual basis by the data processing division, which division has been eliminated. The administering of the program has shifted to the Property Appraisal and Municipal Division.
- They have gone from 43 to 27 employees and increased work that they can produce by taking new tools and leveraging with the people they presently have. Senator Soucy asked how municipalities were interacting with their agency asking what the difference is for them as a result of this restructuring. Mr. Hamilton stated that the municipal services group is focused on tax collection, municipal finance, and educating the tax collectors, and setting tax rates. The Property Appraisal Group deals with assessors around the state to make sure they are complying with the state standards, monitor the revaluations, administer state utility tax; more focused on the valuation side.
- Each municipality has two people assigned to them from the pool of the 27 employees; one from the municipal services side and one from the property appraiser side. This is how they maintain their relationship with the municipalities.

Fiscal Note: The Department of Revenue Administration states this bill, as amended by the House (Amendment #2013-0094h), will decrease state general fund expenditures by \$91,932 in FY 2014 and by \$96,639 in FY 2015 and each fiscal year thereafter. There will be no fiscal impact on state, county, and local revenues or county and local expenditures.

Future Action: Pending

dac

Date hearing report completed: 4-19-13

[file: HB 0252-FN report]

Speakers

SENATE EXECUTIVE DEPARTMENTS AND ADMINISTRATION COMMITTEE

Date: April 17, 2013

Time: 9:20 a.m. Public Hearing on HB 252-FN

HB 252-FN - consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Please check box(es) that apply:

SPEAKING FAVOR OPPOSED	NAME (Please print)	REPRESENTING
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Testimony



State of New Hampshire Department of Revenue Administration

109 Pleasant Street
PO Box 487, Concord, NH 03302-0487
Telephone (603) 230-5950
www.nh.gov/revenue



PROPERTY APPRAISAL DIVISION Stephan W. Hamilton Director

> David M. Cornell Assistant Director

Margaret L. Fulton
Assistant Commissioner
April 17, 2013

Honorable Sharon Carson, Chair Senate Executive Departments and Administration Committee

Dear Madam Chair:

It is a great pleasure to appear before you today to testify about the proposed merger of two Divisions within the Department of Revenue Administration: the Property Appraisal and Municipal Services Divisions.

A natural starting point of this discussion is recognizing of the scale of reductions in budget and realignment of workforce at the DRA. In fiscal year 2009, there were a total of 191 actual employees filling 218 authorized positions in all of DRA. Today, three are 119 employees filling 150 authorized positions (38% reduction overall). On January 24, 2008, the combined workforce of Property Appraisal and Municipal Services Division was 43, while today there are 27 in total, an approximate 40% reduction.

Faced with such significant reductions, the Property Appraisal and Municipal Services Divisions began the process of identifying two ways to find efficiencies of operation: application of advanced technology; and, streamlining operations. As part of the \$7 million Granite to Green technology capital improvement initiative, the Divisions began to apply technology in new and innovative ways (see attached). Using LEAN process improvement theories, the Divisions began to identify areas of common resources, mutual capabilities, complementary work-flows, and seasonal schedules. The effort over the past four years has been to leverage our human capital (the capabilities and skill of our workforce) by applying advanced technologies.

The duties of these divisions are significant. The Property Tax generates a total of about \$3.5 billion in revenue on an annual basis to the state, cities, towns, local schools, counties and village districts. To put that into perspective, the other 14 taxes that are administered at the DRA generate about \$1.4 billion in revenue. The benefits of consolidating the duties include the operation efficiencies, but also allow us to better serve our customer base: the taxpayers and property tax collecting political subdivisions of the State of New Hampshire.

We would be remiss if we did not recognize that this merger was tried before. In 2001, RSA 21-J:10-a was adopted, forming the Division of Community Services (repealed September 3, 2005). This effort appears to have been ahead of its time. With the deployment of advanced technology, the full benefits of such a consolidation can be recognized.

Sincerely,

Stephan W. Hamilton, Director

Property Appraisal/Municipal Services

- Supervise and educate municipalities in the appraisal, assessment and collection of real estate property taxes. Approximately \$3.5 billion in local, school, county and state revenue.
- Equalize local assessed values of municipalities to full value, ensuring fair and proportionate shared burdens (e.g. state, county and school rates).
- Monitor reappraisals and certify tax assessors.
- Compile and maintain a statewide GIS map, used by DRA and numerous state agencies.
- Set a total of 1,126 tax rates at an accuracy of 99.91%.
- Provide technical assistance and training in all aspects of municipal finance and budgeting.

Property Appraisal/Municipal Services

Pre 2010 Processing

- Manual data entry
- 6,500 documents reviewed manually
- Tax rate mostly manual
- Summary valuation manually compiled
- DOS based equalization software by contractor
- Many processes rely on manual systems and files
- Monitoring assessments mostly manual process

Current and Future Processing

- Automated Form Filing
- Automated processing, fewer manual entries
- · Rates mostly automated
- Summary compiled and filed by email
- Windows replacement software owned by DRA
- LEAN improvements help to streamline workflow
- GIS system contains records of all taxable properties

Other PA/MS Duties

- Administration of the Low and Moderate property tax relief program.
- Administration of the Utility Property Tax generating more than \$34 million revenue.
- Support for the Real Estate Transfer Tax and business return audit activities.
- Administration of the Timber and Gravel taxes.
- Support for statutorily attached boards (Assessing Standards and Current Use Boards).
- Legislative support through testimony and completion of Fiscal Note requests.

FY 14 – Efficiencies Continue Municipal and Property Consolidation

The Property Appraisal and Municipal Services Divisions have been working toward a functional merger over the last few years. In accomplishing the functional merger, many tasks have been shared and employees cross-trained. Additionally, the number of senior manager positions has been reduced.

Duties Shared Between Divisions

- Setting 1,126 Tax Rates
- Equalizing \$160 Billion taxable value of state in 259 towns
- Administer Low and Moderate property tax relief program
- Combined workforce complement from 43 down to 27 employees

Realized Savings to Department

- Cross-trained personnel
- Saves approximately \$150,000 in processing costs
- Allows for a more efficient use of personnel, accomplishing more with less!



Sulmission #)

Chroniak, Deborah

From:

Melinda Ellen Cyr [MelindaEllen.Cyr@DRA.NH.GOV]

Sent:

Wednesday, April 17, 2013 10:45 AM

To:

Carson, Sharon

Cc:

Cataldo, Sam; Margaret Fulton; Stephan W. Hamilton

Subject:

HB 252 amendment

Follow Up Flag: Follow up

Red

Flag Status: Good morning Senator Carson.

Thank you again for the opportunity to review the proposed amendment to HB 252 (#2013-1187h). It appears to cover everything that was requested. Thank you also for co-sponsoring the proposed amendment. We hope the Senate ED&A Committee will vote Ought to Pass with Amendment (#2013-1187h) on HB 252.

If need anything further from me or anyone at the Department, just let me know.

Mindy

Melinda Ellen Cyr, Esq. Tax Policy Analyst NH Department of Revenue Administration PO Box 457 Concord NH 03302-0457 Tel (603) 230-5000 Fax (603) 230-5945

STATEMENT OF CONFIDENTIALITY The information contained in this electronic message and any attachment to this message is confidential and is intended only for the named recipient(s). It may contain information that is subject to privilege from disclosure under applicable state and federal laws and rules, as well as information that is subject to the attorney-client privilege. If you have received this message in error, or are not the named recipient(s), please immediately notify the sender and delete this message and any attachment from your computer system and destroy all copies.

Committee Report

STATE OF NEW HAMPSHIRE

SENATE

REPORT OF THE COMMITTEE

FOR THE CONSENT CALENDAR

Date: April 24, 2013

THE COMMITTEE ON Executive Departments and Administration

to which was referred House Bill 252

AN ACT

consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Having considered the same, the committee recommends that the Bill:

OUGHT TO PASS WITH AMENDMENT

BY A VOTE OF: 5-0

AMENDMENT # 1376 s

CONSENT CALENDAR VOTE: 5-0

Senator John Reagan for the Committee

This legislation merges two divisions within the Department of Revenue Administration; the Property Appraisal and Municipal Services Division. It also aligns the position of Director of Property Appraisal from classified to unclassified Director of Municipal and Property Division.

Deb Chroniak 271-1403

New Hampshire General Court - Bill Status System

Docket of HB252

Docket Abbreviations

Bill Title: consolidating the property appraisal division and the municipal services division of the department of revenue administration.

Official Docket of HB252:

Date	Body	Description
1/3/2013	Н	Introduced 1/3/2013 and Referred to Executive Departments and Administration; HJ 12 , PG.188
1/16/2013	Н	Public Hearing: 1/24/2013 11:00 AM LOB 306
1/23/2013	Н	Executive Session: 1/29/2013 1:30 PM LOB 306
1/30/2013	Н	Committee Report: Ought to Pass with Amendment #0094h for Feb 6 (Vote 18-0; CC); HC 11 , PG.150
1/30/2013	Н	Proposed Committee Amendment #0094h; HC 11, PG.175
2/6/2013	Н	Amendment #0094h: AA VV; HJ 16, PG.301
2/6/2013	Н	Ought to Pass with Amendment #0094h: MA VV; HJ 16, PG.301
2/6/2013	Н	Referred to Finance; HJ 16, PG.301
2/6/2013	H	Division I Work Session: 2/12/2013 2:30 PM LOB 212
2/13/2013	Н	Executive Session: 2/14/2013 1:00 PM LOB 210-211
2/15/2013	H	Committee Report: Ought to Pass for Mar 6 (Vote 25-0; CC); HC 20 , PG.411
3/6/2013	' H	Ought to Pass: MA VV; HJ 24, PG.655
3/7/2013	Ś	Introduced and Referred to Executive Dept. & Admin
4/11/2013	. S .	Hearing: 4/17/13, Room 100, SH, 9:20 a.m.; SC16
4/25/2013	S	Committee Report: Ought to Pass with Amendment #2013-1376s , 5/2/13; Vote 5-0; CC; SC18
5/2/2013	S	Committee Amendment 1376s, AA, VV;
5/2/2013	s ·	Ought to Pass with Amendment 1376s, MA, VV; OT3rdg;
6/5/2013	H .	House Non-Concurs with Senate AM #1376s and Requests C of C (Republic Weber and Wallner): MA VV; HJ49, PG.1565
6/5/2013	Н	Speaker Appoints: Reps Goley, Benn, Hansberry, and Hansen; HJ49 , PG.1565
6/12/2013	S	Sen. Carson Moved Accede to House Request for Committee of Conference, MA, VV
6/12/2013	S	President Appoints: Senators Reagan, Carson, Watters
6/12/2013	Н	Committee of Conference Meeting: 6/14/2013 1:00 PM LOB 306
6/18/2013	S	Conference Committee Report #2013-2072c ; Senate Amendment + New Amendment, Filed
6/26/2013	S	Conference Committee Report 2072c; Adopted, VV
6/26/2013	Н	Conference Committee Report #2072c Adopted, VV
6/26/2013	S	Enrolled Bill Amendment #2196e Adopted, VV
6/26/2013	Н	Enrolled Bill Amendment #2013-2196e Adopted, VV
6/26/2013	S	Enrolled
*		

6/26/2013	Н	Enrolled
7/25/2013	Н	Signed By Governor 07/24/2013; Chapter 0247
7/25/2013	Н	I. Section 1-8 Effective as Provided in Section 15
7/25/2013	Н.	II. Remainder Effective 07/24/2013

NH House NH Senate

Other Referrals

COMMITTEE REPORT FILE INVENTORY

HB 352 ORIGINAL REFERRAL RE-REFERRAL

1. THIS INVENTORY IS TO BE SIGNED AND DATED BY THE COMMITTEE AIDE AND PLACED
INSIDE THE FOLDER AS THE FIRST ITEM IN THE COMMITTEE FILE. 2. PLACE ALL DOCUMENTS IN THE FOLDER FOLLOWING THE INVENTORY IN THE ORDER LISTED.
3. THE DOCUMENTS WHICH HAVE AN "X" BESIDE THEM ARE CONFIRMED AS BEING IN THE
FOLDER. 4. THE COMPLETED FILE IS THEN DELIVERED TO THE CALENDAR CLERK.
4. THE COMPLETED FILE IS THEN DELIVERED TO THE CALENDAR CLERK.
DOCKET (Submit only the latest docket found in Bill Status)
COMMITTEE REPORT
CALENDAR NOTICE
/_HEARING REPORT
HANDOUTS FROM THE PUBLIC HEARING
PREPARED TESTIMONY AND OTHER SUBMISSIONS
SIGN-UP SHEET(S)
ALL AMENDMENTS (passed or not) CONSIDERED BY
COMMITTEE: AMENDMENT # AMENDMENT #
- AMENDMENT # 7.3765 - AMENDMENT # AMENDMENT #
ALL AVAILABLE VERSIONS OF THE BILL:
AS INTRODUCED AS AMENDED BY THE HOUSE
FINAL VERSION AS AMENDED BY THE SENATE
OTHER (Anything else deemed important but not listed above, such as
amended fiscal notes):
DATE DELIVERED TO SENATE CLERK 7-29-13
BY COMMITTEE AIDE
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